



<input type="checkbox"/>	Very good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Satisfactory	<input type="checkbox"/>	Unsatisfactory
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**Ease of navigation**

<input type="checkbox"/>	Very good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Satisfactory	<input type="checkbox"/>	Unsatisfactory
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**Value of information**

<input type="checkbox"/>	Very good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Satisfactory	<input type="checkbox"/>	Unsatisfactory
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**Report structure**

<input type="checkbox"/>	Very good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Satisfactory	<input type="checkbox"/>	Unsatisfactory
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**Overall rating**

<input type="checkbox"/>	Very good	<input type="checkbox"/>	Good	<input type="checkbox"/>	Satisfactory	<input type="checkbox"/>	Unsatisfactory
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*Your suggestions for improving the Company's Sustainability Report:*

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*4. Which sections of the report did you find most significant and useful?*

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*5. If applicable, please provide any additional recommendations, comments, or remarks regarding the content, style, or format of the 2023 Report*

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*6. If applicable, please provide your recommendations, comments, or observations on the report to improve engagement with the Company's stakeholders*

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*7. Please assess to what extent the information disclosed in the Company's 2023 Report meets your expectations on the following issues, using a scale from 1 to*

10 (where 1 means very low and 10 means very high):

	1	2	3	4	5	6	7	8	9	10
Business model										
Development strategy										
Key performance indicators										
Financial performance analysis										
Respect for employee rights										
Social protection and charity										
Health and safety										
Environmental protection										
Corporate governance										
Risk management										
Ethics and compliance issues										
Other: _____										

8. Please assess the effectiveness of the following channels of interaction with the Company's stakeholders, including for collecting and considering stakeholders' opinions and suggestions during the preparation of the Report, using a scale from 1 to 10 (where 1 means very low and 10 means very high):

	1	2	3	4	5	6	7	8	9	10
Hotline										
Individual requests										
The website										
Email										
Other: _____										

9. Please provide your contact details so that we can reach out to you, if necessary, for clarification regarding your assessment of the quality of information disclosure and the feedback received:

Name and Surname: \_\_\_\_\_

Phone number: \_\_\_\_\_

Email address: \_\_\_\_\_

10. We kindly ask you to submit the completed feedback form by \_\_\_\_\_ to the Company's address: 18 Dostyk Street, Astana, Republic of Kazakhstan, and/or send an electronic copy of your response to the following email address: \_\_\_\_\_